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## Connect Point Technology Recruitment 2025 Hiring Now

### Description

Connect Point Technology is seeking a dynamic and highly motivated IT Support Specialist to join our team in 2024. As an IT Support Specialist, you will play a crucial role in maintaining the organization's technology infrastructure, providing technical assistance to end-users, and ensuring the smooth operation of our IT systems.

### Responsibilities

- **Technical Support:** Provide first-line technical support to end-users, troubleshoot hardware and software issues, and resolve problems efficiently.
- **System Maintenance:** Perform routine maintenance tasks, updates, and system configurations to ensure optimal performance and security.
- **User Training:** Conduct training sessions to educate end-users on technology best practices and ensure they are utilizing available tools effectively.
- **Documentation:** Maintain accurate documentation of IT systems, procedures, and configurations for future reference.
- **Collaboration:** Collaborate with cross-functional teams to implement technology solutions that align with organizational goals.
- **Incident Management:** Manage and resolve IT-related incidents and service requests in a timely manner.
- **Stay Current:** Stay abreast of the latest industry trends, technologies, and best practices to continually improve the organization's IT infrastructure.

### Qualifications

- Bachelor's degree in Information Technology, Computer Science, or a related field.
- Proven experience as an IT Support Specialist or similar role.
- Strong knowledge of hardware, software, and network troubleshooting.
- Excellent communication and interpersonal skills.
- Ability to work independently and collaboratively in a fast-paced environment.
- IT certifications (e.g., CompTIA A+, Microsoft Certified IT Professional) are a plus.

### Job Benefits

- Competitive salary commensurate with experience.
- Health, dental, and vision insurance plans.
- 401(k) retirement savings plan with company match.
- Flexible work hours and remote work options.
- Professional development opportunities.
- Friendly and collaborative work environment.

### Hiring organization

Connect Point Technology

### Employment Type

Full-time

### Industry

Information Technology & Services

### Job Location

101 Ago Palace Way,, 102214,  
Lagos, Lagos, Nigeria

### Working Hours

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### Date posted

July 8, 2025

### Valid through

01.01.2026

**Contacts**

To apply for the IT Support Specialist position at Connect Point Technology, please submit your resume and a cover letter detailing your relevant experience. IT Support Specialist Application.

[Apply to Connect Point Jobs Portal](#)

Connect Point Technology is an equal opportunity employer. We encourage candidates from all backgrounds to apply.