

Ecobank Recruitment 2025/2026 Entry Level Online

Description

Ecobank, a leading pan-African bank, is seeking dynamic and highly motivated individuals to join our team through the 2023/2024 Entry Level Online Recruitment. This is a unique opportunity for fresh graduates and young professionals to kickstart their careers in the banking industry and contribute to the growth of one of Africa's premier financial institutions.

Responsibilities

- **Customer Service Excellence:**
 - Interact with customers through various online channels to provide prompt and efficient assistance.
 - Resolve customer inquiries and issues, ensuring a positive banking experience.
- **Digital Banking Support:**
 - Assist customers with navigating and utilizing digital banking platforms.
 - Educate clients on the benefits and features of online banking services.
- **Financial Advisory:**
 - Provide basic financial advice to customers, guiding them on optimal banking solutions.
 - Identify opportunities for cross-selling and upselling banking products.
- **Compliance and Security:**
 - Ensure compliance with banking regulations and security protocols.
 - Educate customers on cybersecurity best practices to protect their accounts.
- **Data Management:**
 - Maintain accurate customer records and transaction details.
 - Collaborate with internal teams to ensure seamless data flow and information accuracy.

Qualifications

- Bachelor's degree in Finance, Business, Economics, or a related field.
- Excellent communication skills, both written and verbal.
- Strong analytical and problem-solving abilities.
- Tech-savvy with a good understanding of digital banking trends.
- Ability to work collaboratively in a fast-paced and dynamic environment.
- Customer-centric mindset with a focus on delivering exceptional service.
- Adaptability and willingness to learn and grow within the organization.

Job Benefits

- Competitive salary and performance-based incentives.
- Comprehensive training and development programs.
- Opportunities for career advancement within the bank.

Hiring organization

Ecobank

Employment Type

Full-time

Industry

Financial Services

Job Location

270 Ozumba Mbadiwe Ave, Victoria Island, Lagos 106104, Lagos, Nigeria, 106104, Victoria Island, LAGOS, Nigeria

Working Hours

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Date posted

May 20, 2025

Valid through

04.12.2026

- Access to a range of banking and financial products.
- Health and wellness benefits.

Contacts

Interested candidates should visit the Ecobank Careers Portal at [\[https://ecobank.com/group/about-us/careers\]](https://ecobank.com/group/about-us/careers) to submit their applications. Please ensure that you attach a detailed resume, a cover letter, and any relevant certificates or transcripts.

Ecobank is an equal opportunity employer, and we encourage applications from candidates of all backgrounds.

Join us in shaping the future of banking in Africa!