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Paypal Recruitment 2025 – Nigerian Latest Jobs Update

Description

We are seeking a dynamic and customer-focused individual to join our team as a Customer Support Specialist at Paypal. As a leading global online payments platform, we are committed to delivering exceptional service to our users. In this role, you will be responsible for providing timely and effective support to Paypal customers in Nigeria. If you are passionate about customer service, possess excellent communication skills, and thrive in a fast-paced environment, we want to hear from you.

Responsibilities

- Provide first-class customer support via various communication channels, including email, chat, and phone.
- Assist customers with account inquiries, transaction issues, and general platform navigation.
- Troubleshoot and resolve technical issues related to payments and transactions.
- Educate customers on Paypal's products, services, and security features.
- Collaborate with internal teams to escalate and resolve complex issues.
- Maintain accurate and detailed records of customer interactions and issue resolutions.
- Stay informed about industry trends, Paypal policies, and regulatory changes affecting online payments.

Qualifications

- Bachelor's degree in a relevant field or equivalent work experience.
- Proven experience in customer support or a related role.
- Strong verbal and written communication skills in English.
- Excellent problem-solving and analytical abilities.
- Ability to work independently and collaboratively in a team-oriented environment.
- Familiarity with online payment platforms and financial services is a plus.
- Proficient in using customer support tools and systems.

Job Benefits

- Competitive salary and performance-based bonuses.
- Health insurance and wellness programs.
- Retirement savings plans.
- Professional development opportunities.
- Dynamic and inclusive work environment.
- Employee discounts and perks.

Contacts

Interested candidates should submit their updated resume and a cover letter outlining their relevant experience. Paypal Customer Support Specialist Application.

Hiring organization

Paypal

Employment Type

Full-time

Industry

Software Development

Job Location

Mauhabbw, pensi,, 961105, Abuja, Abuja, Nigeria

Working Hours

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Date posted

July 5, 2025

Valid through

04.01.2026

The application deadline is 04.01.2026

[Apply to Paypal Job Portal](#)

We appreciate all applications, but only shortlisted candidates will be contacted for interviews.

Join Paypal and be a part of our mission to revolutionize the way the world pays and gets paid!