



<https://www.workolic.com/job/piggyvest-recruitment/>

Piggyvest Recruitment 2025 – Nigerian Latest Jobs Update

Description

PiggyVest, a leading financial technology company in Nigeria, is seeking dynamic and customer-focused individuals to join our team as Customer Support Representatives. As a Customer Support Representative, you will play a pivotal role in ensuring an exceptional customer experience by addressing inquiries, resolving issues, and providing information about our financial products and services.

Responsibilities

- Respond promptly and professionally to customer inquiries via various communication channels, including phone, email, and live chat.
- Assist customers in navigating the PiggyVest platform, explaining features, and addressing any technical issues.
- Resolve customer complaints and concerns with empathy, aiming to exceed customer satisfaction targets.
- Collaborate with other teams to escalate and resolve complex customer issues.
- Educate customers on PiggyVest's financial products and services, promoting understanding and adoption.
- Maintain accurate records of customer interactions and transactions using the designated CRM system.
- Stay updated on industry trends, product updates, and regulatory changes to provide accurate and up-to-date information to customers.

Qualifications

- Bachelor's degree in any relevant field.
- Proven experience in customer support or a related role.
- Excellent communication skills with a customer-centric approach.
- Strong problem-solving abilities and attention to detail.
- Ability to work in a fast-paced and dynamic environment.
- Familiarity with financial technology and mobile applications is a plus.

Job Benefits

- Competitive salary with performance-based bonuses.
- Health insurance coverage.
- Opportunities for professional development and career advancement.
- Vibrant and inclusive work environment.
- Employee discounts on PiggyVest financial products.

Contacts

Interested candidates should submit their resume and a cover letter highlighting their relevant experience to careers@piggyvest.com with the subject line "Customer Support Representative. Only shortlisted candidates will be contacted for interviews.

Hiring organization

Piggyvest

Employment Type

Full-time

Industry

Financial Services

Job Location

3 AbdulRahman Okene Close Off
Ligali Ayorinde, 101231, Victoria
Island, Lagos, Nigeria

Working Hours

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Date posted

July 4, 2025

Valid through

10.01.2026

PiggyVest is an equal opportunity employer and welcomes candidates from all backgrounds to apply. Join us in reshaping the future of finance in Nigeria!