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## Premium Trust Bank Recruitment 2025 Apply Now

### Description

Premium Trust Bank is a leading financial institution committed to providing innovative and customer-centric banking solutions. As we continue to expand our team, we are seeking qualified and dynamic individuals to join us as Customer Service Representatives.

### Responsibilities

- Interact with customers to provide information about banking products and services.
- Assist customers in opening new accounts, processing transactions, and addressing inquiries.
- Resolve customer issues, complaints, and discrepancies in a professional and timely manner.
- Educate customers on digital banking platforms and encourage the adoption of online services.
- Collaborate with other departments to ensure seamless customer experiences.
- Meet and exceed customer service and satisfaction goals.

### Qualifications

- Bachelor's degree in Business, Finance, or a related field.
- Proven customer service experience in the banking sector is preferred.
- Strong communication and interpersonal skills.
- Knowledge of banking products and services.
- Ability to multitask and work in a fast-paced environment.
- Proficiency in using computer applications and banking software.

### Job Benefits

- Competitive salary and performance-based incentives.
- Comprehensive health and dental insurance.
- Retirement savings plan.
- Professional development opportunities.
- Employee assistance programs.
- Friendly and inclusive work environment.

### Contacts

Interested candidates should submit their resume and a cover letter detailing their relevant experience to [careers@premiumtrustbank.com](mailto:careers@premiumtrustbank.com) with the subject line "Customer Service Representative Application"

**Note:** Only shortlisted candidates will be contacted for interviews.

Join Premium Trust Bank and be part of a dynamic team that is shaping the future of banking! Apply now for an exciting career opportunity.

### Hiring organization

Premium Trust Bank

### Employment Type

Intern

### Industry

Financial Services

### Job Location

Plot 1612 Adeola Hopewell St, Victoria Lagos, Lagos 101233, Lagos, Nigeria, 101233, Victoria Lagos, Lagos, Nigeria

### Working Hours

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### Date posted

February 3, 2026

### Valid through

06.12.2026

