



<https://www.workolic.com/job/suntrust-bank-recruitment-for-graduate/>

SunTrust Bank Recruitment For Graduate Students – Latest Position 2025

Description

SunTrust Bank is currently seeking enthusiastic and dynamic individuals to join our team as Customer Service Representatives. As a Customer Service Representative, you will play a crucial role in providing excellent service to our valued customers, ensuring their financial needs are met efficiently and professionally. This is an exciting opportunity for recent graduates who are looking to kickstart their career in the banking industry.

Responsibilities:

- **Customer Assistance:** Interact with customers to provide information, address inquiries, and resolve issues regarding their accounts, transactions, and banking products.
- **Transaction Processing:** Execute a variety of banking transactions, including deposits, withdrawals, fund transfers, and loan payments, while adhering to established policies and procedures.
- **Problem Resolution:** Investigate and resolve customer concerns, discrepancies, or disputes promptly and effectively to ensure customer satisfaction.
- **Product Knowledge:** Stay informed about SunTrust Bank's products and services to effectively educate customers and promote additional offerings that meet their financial needs.
- **Compliance:** Ensure strict adherence to banking regulations, policies, and procedures to maintain a secure and compliant banking environment.
- **Record Keeping:** Maintain accurate and detailed records of customer interactions, transactions, and account information.
- **Team Collaboration:** Collaborate with team members and other departments to enhance overall customer experience and contribute to the achievement of team goals.

Qualifications:

- **Education:** Bachelor's degree in Business, Finance, or a related field.
- **Communication Skills:** Strong verbal and written communication skills with the ability to articulate complex information clearly and concisely.
- **Customer Focus:** Demonstrated commitment to providing exceptional customer service and the ability to empathize with customers' needs.
- **Attention to Detail:** Accurate and detail-oriented in handling financial transactions and maintaining customer records.
- **Team Player:** Ability to work collaboratively in a team-oriented environment.
- **Tech-Savvy:** Comfortable using computer systems and banking software.

Benefits:

- Competitive Salary
- Health and Dental Insurance

Hiring organization

SunTrust Bank

Employment Type

Full-time

Industry

Financial Services

Job Location

1, Oladele Olashore Street, 100001, Lagos, Lagos, Nigeria

Working Hours

9

Date posted

April 27, 2026

Valid through

01.02.2026

- Retirement Savings Plan
- Career Development Opportunities
- Employee Assistance Program
- Flexible Working Options

How to Apply:

Interested candidates should submit their resume and cover letter to with the subject line SunTrust Bank CSR Application

[Apply to SunTrust Bank Job Application Portal](#)

SunTrust Bank is an equal opportunity employer and encourages applications from candidates of all backgrounds.