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Tek Experts Career Opportunities In Nigeria 2025/2026 – Apply Now

Description

Tek Experts is a global IT service and support provider, and we are currently seeking talented individuals to join our team in Nigeria for various technical support roles. As a Technical Support Engineer, you will play a crucial role in providing exceptional technical assistance and customer support to our clients. This is an exciting opportunity to be part of a dynamic team and contribute to the success of our clients' IT operations.

Responsibilities

- Provide timely and effective technical support to clients via phone, email, and chat.
- Diagnose and troubleshoot technical issues, offering innovative solutions to meet clients' needs.
- Collaborate with cross-functional teams to resolve complex technical problems.
- Document all customer interactions and solutions in the support ticketing system.
- Proactively identify trends in customer issues and recommend improvements in processes.
- Keep up-to-date with product knowledge and industry trends to better assist customers.
- Contribute to the development of knowledge base articles and training materials.

Qualifications

- Bachelor's degree in Information Technology, Computer Science, or related field.
- Proven experience in technical support or IT helpdesk roles.
- Strong problem-solving and analytical skills.
- Excellent communication and customer service skills.
- Knowledge of operating systems, networking, and software applications.
- Ability to work in a fast-paced environment and handle multiple priorities.
- Relevant certifications (e.g., CompTIA A+, Microsoft Certified Professional) will be an advantage.

Job Benefits

- Competitive salary and performance-based bonuses.
- Comprehensive health and wellness benefits.
- Opportunities for professional development and career advancement.
- Collaborative and inclusive work environment.
- Employee assistance programs and wellness initiatives.
- Employee recognition programs.

Contacts

Hiring organization

Tekexperts

Employment Type

Full-time

Industry

IT Services and IT Consulting

Job Location

Yesuf Abila Abiodun Oniru Road,
Maroko,, 106104, Lagos, Lagos,
Nigeria

Working Hours

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Date posted

January 21, 2026

Valid through

03.01.2026

Interested candidates are invited to submit their resume and cover letter. Technical Support Engineer Application in the subject line. Shortlisted candidates will be contacted for interviews.

[Apply to Tek Experts Jobs Portal](#)

Join Tek Experts and be part of a global team that is passionate about delivering exceptional IT support and services. Apply now and take your career to new heights!