



<https://www.workolic.com/job/thrillers-travels-recruitment/>

Thrillers Travels Recruitment 2025 | Latest Jumia jobs

Description

Thrillers Travels, a dynamic travel agency partnered with Jumia, is seeking a passionate and experienced Travel Consultant to join our team. As a Travel Consultant, you will play a crucial role in assisting clients with their travel plans, providing expert advice, and ensuring memorable experiences. This is an exciting opportunity to be part of a growing team in the vibrant travel industry.

Responsibilities

- **Customer Consultation:** Engage with clients to understand their travel preferences, interests, and budget constraints.
- **Itinerary Planning:** Create customized travel itineraries, including flights, accommodations, activities, and transportation, tailored to meet individual client needs.
- **Destination Knowledge:** Stay updated on the latest travel trends, visa requirements, and local attractions to provide accurate and insightful information to clients.
- **Booking Management:** Handle reservations for flights, hotels, car rentals, and other travel-related services, ensuring accuracy and efficiency.
- **Problem Resolution:** Address and resolve any issues or concerns related to clients' travel arrangements, demonstrating excellent customer service skills.
- **Sales and Upselling:** Promote additional services, upgrades, and special packages to enhance clients' travel experiences and increase sales.
- **Documentation:** Prepare and organize all necessary travel documents, including itineraries, tickets, and visas.
- **Collaboration:** Coordinate with airlines, hotels, and other travel partners to secure the best deals and ensure smooth travel logistics.
- **Post-Travel Follow-up:** Gather feedback from clients post-trip to improve service quality and build lasting relationships.

Qualifications

- **Education:** Bachelor's degree in Hospitality, Tourism, or a related field.
- **Experience:** Proven experience as a Travel Consultant with a deep understanding of the travel industry.
- **Communication Skills:** Excellent verbal and written communication skills, with the ability to articulate travel details effectively.
- **Customer Focus:** Strong customer service orientation with a keen ability to understand and meet clients' needs.
- **Technology Proficiency:** Familiarity with travel booking systems, online reservation platforms, and Microsoft Office suite.
- **Problem-Solving:** Effective problem-solving skills to address unexpected issues and ensure smooth travel experiences.
- **Adaptability:** Ability to thrive in a fast-paced and ever-changing environment.
- **Networking:** Established network and connections within the travel industry.

Hiring organization

Thrillers Travels

Employment Type

Full-time

Industry

Travel Arrangements

Job Location

1, Thrillers House, Ivy Homes,
101233, Lagos, Lagos, Nigeria

Working Hours

9

Date posted

July 7, 2025

Valid through

01.01.2026

is a plus.

Job Benefits

- Competitive salary and commission structure.
- Health insurance coverage.
- Opportunities for professional development and training.
- Exciting travel perks and discounts.
- Collaborative and inclusive work environment.

Contacts

Interested candidates should submit their resume and a cover letter highlighting their relevant experience. Please include "Travel Consultant Application – Thrillers Travels 2024" in the subject line. Applications will be accepted until [01.01.2026].

[Apply to Thrillers Travels Jobs Portal](#)

Join Thrillers Travels and embark on a rewarding career in the world of travel!