

https://www.workolic.com/job/liveops-career/

Liveops Career Opportunities 2025 - Apply Now

Description

LiveOps is actively seeking dynamic and dedicated professionals to join our team in various exciting roles. As a leading provider of cloud contact center and customer service solutions, LiveOps offers a collaborative and innovative work environment where your skills and talents can thrive. If you are passionate about delivering exceptional customer experiences and want to be part of a cutting-edge organization, we invite you to explore the career opportunities available in 2024.

Responsibilities:

- Engage with customers via phone, chat, or email to provide outstanding support and assistance.
- Utilize advanced technology and tools to efficiently resolve customer inquiries and issues.
- Collaborate with cross-functional teams to ensure a seamless customer experience.
- · Adapt and respond to evolving customer needs and industry trends.
- Meet and exceed performance metrics, including customer satisfaction, resolution time, and quality standards.
- Continuously enhance product and service knowledge to deliver accurate information to customers.

Qualifications:

- Previous experience in customer service or related field is preferred.
- Excellent communication skills, both verbal and written.
- Ability to navigate and use various software applications efficiently.
- · Strong problem-solving and critical-thinking skills.
- Flexibility to work in a fast-paced and dynamic environment.
- Team player with a positive and customer-focused attitude.
- High school diploma or equivalent; additional education or certifications are a plus.

Benefits:

- Competitive salary and performance-based incentives.
- · Comprehensive health, dental, and vision insurance.
- Retirement savings plans with employer contributions.
- Professional development opportunities and career advancement.
- Employee assistance programs and wellness initiatives.
- · Dynamic and inclusive company culture.

How to Apply:

To be considered for these exciting career opportunities, please submit your resume and cover letter via our online application portal. Visit <u>LiveOps Careers Page</u> to explore open positions and submit your application. Be sure to highlight your relevant experience and why you are the ideal candidate for the role.

Hiring organization

Liveops

Employment Type

Full-time

Industry

Outsourcing and Offshoring Consulting

Job Location

Nigeria

Date posted

May 6, 2025

Valid through

01.02.2026

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LiveOps is an equal opportunity employer, and we encourage candidates from all backgrounds to apply. Join us in shaping the future of customer service and making a positive impact on people's lives.

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